

# @ Solway Holiday Village, Silloth, Cumbria, England

## We are currently recruiting for Qualified Lifeguards

Hagans Leisure Group are delighted to be recruiting for part time qualified lifeguard to join our busy and growing team our Solway Holiday Village, located in Silloth, Cumbria, England.. We are looking for team members who are unique, upbeat and friendly along with a passion for detail, exceptional customer service and that want to be part of an energetic team. Creating a fantastic service is what we do, and we require energetic, focused motivated and flexible people to join our teams.

### Duties

- Maintaining a safe environment in the swimming pool
- Checking passes and ensuring customers sign in and are aware of pool rules
- Checking pool chemical levels and temperatures
- Recording pool chemical levels and temperatures
- Dealing with first aid related matters and recording incidents
- Ensuring that facilities are cleaned and appropriate for customers
- Reporting any maintenance and or defects in their area
- Completing checklists and reports as required
- Completing job related training
- Being involved and contribute to team meetings
- Carrying out instructions given by the management team and senior management of the Company
- Being responsible for their own general appearance, uniform and PPE
- Engaging with customers to ensure they feel welcomed and valued
- Assisting in the event of emergencies and following company policy
- Keeping up to date with onsite and company promotions and activities to assist customers
- Ensuring that good hygiene, housekeeping and cleanliness practices are maintained at all times

### Person Specification

- Valid Lifeguard Certification
- The ability and desire to work flexible and late shifts
- Be capable of working in a team environment
- Be able to read reports such as arrivals and departure lists
- The ability to engage with customers and the public in general
- The ability to work under their own initiative and work under pressure
- Demonstrate a flexible approach to their work and be adaptable to the demands of the business
- A clear understanding of and ability to maintain Company confidentiality at all times

### Benefits

- Competitive rate of pay and above minimum wage
- Pension available
- Fantastic team environment
- Full training, support and coaching

**Job Type:** Part time, 24 hours p/w minimum and potential for additional hours in high season (potential permanent positions available).

**If you're up to the challenge, please apply today with your CV to [jobs@hagansleisure.co.uk](mailto:jobs@hagansleisure.co.uk) - we aim to get back to all applicants as soon as possible. We look forward to hearing from you!**