

# @ Solway Holiday Village, Silloth, Cumbria, England

## We are currently recruiting for a Touring Warden/s

Hagans Leisure Group are delighted to be recruiting for 2019 season Touring Warden to join our busy and growing team at Solway Holiday Village, Silloth, Cumbria, England. We are looking for a touring warden/s who are unique, upbeat and friendly. People with a passion for detail, exceptional customer service and that want to be part of a team. We are looking for passionate staff to join our experienced teams. Creating a fantastic service is what we do and we require energetic, focused motivated and flexible people to join our teams.

### Duties

- Maintaining programmes associated with the touring and camping areas
- Assisting customers and campers with the barrier access control
- Cleaning and checking toilet shower, amenity facilities, sluices and launderette
- Carrying out preventative maintenance and reporting faults and defects in their area
- Carrying out general grounds works including grass cutting, strimming, weeding, trimming and planting etc.
- Litter picking, sweeping, emptying bins and general grounds tidying
- Reporting of maintenance issues to their supervisor or manager
- Completing checklists and reports as required including vehicle & equipment checks
- Completing job related training
- Being involved and contribute to team meetings
- Carrying out instructions given by the management team and senior management of the Company
- Being responsible for their own general appearance, uniform and PPE
- Engaging with customers to ensure they feel welcomed and valued
- Assisting in the event of emergencies and following company policy
- Keeping up to date with onsite and company promotions and activities to assist customers
- Ensuring that good hygiene, housekeeping and cleanliness practices are maintained at all times

### Person Specification

- Have their own touring caravan / motor home/caravan
- The ability and desire to work flexible and late shifts
- Be capable of working in a team environment
- Be able to read reports such as arrivals and departure lists
- Present with a professional, outgoing and adaptable demeanour
- Hold a clean driving licence
- Good competent DIY skills or other qualifications/skills applicable to the role
- The ability and desire to work outside in varying conditions
- The ability to engage with customers and the public in general
- The ability to work under their own initiative and work under pressure
- Demonstrate a flexible approach to their work and be adaptable to varied demands
- A clear understanding of and ability to maintain Company confidentiality at all times

### Benefits

- Free Seasonal Pitch for a touring caravan / motor home/caravan
- Competitive rate of pay
- Pension available
- Fantastic team environment
- Full training, support and coaching

**Job Type:** Full-time Seasonal (potential permanent positions available).

If you're up to the challenge, please apply today with your CV to [jobs@hagansleisure.co.uk](mailto:jobs@hagansleisure.co.uk) - we aim to get back to all applicants as soon as possible. We look forward to hearing from you!