

@ Solway Holiday Village, Silloth, Cumbria, England

We are currently recruiting for a Park Services Manager

Hagans Leisure Group are delighted to be recruiting an organised and diligent Park Services Manager for our wonderful Solway Holiday Village, located in Silloth, Cumbria, England. Reporting to the General Manager you will be responsible for administering all the services provided by the Holiday Park. To be directly accountable for the efficient and profitable operation of all areas of the park always and those specifically identified for focus. Instil a positive culture of health and safety for all our staff, sub-contractors, visitors and members of the public.

Your key responsibilities will include:

- Focussing on the improvement of the maintenance, housekeeping, grounds and reception team operations.
- Developing and improving the operating methods of the park and encouraging the other management and staff members to participate in achieving, maintaining and monitoring high quality, customer-focused service, providing an experience for customers which leads to increased customer satisfaction, returning visits and increasing profitability of the park.
- Driving improvements of standards across the hire fleet, touring and owners' areas of the park with well-kept grounds and impeccable cleanliness in all public areas.
- Compiling programme of works for members of staff.
- Ensuring all facilities and buildings have an ongoing maintenance programme along with a daily cleaning and litter picking.
- Overseeing the maintenance of a correct water quality and ensuring the safe operations in the indoor heated swimming pool.
- Managing stock/materials on the park and ensure competitive pricing is sought for all purchases.
- Ensuring the maintenance of company standards in all aspects of the park facilities and grounds.
- Ensuring all equipment is maintained to the appropriate standard so as not to jeopardise service provision or the health and safety of staff, sub-contractors, visitors and members of the public.
- Communicating and fulfilling the vision and budgetary requirements of the company to staff and provide feedback on park and company performance to Management.
- Measuring team goals, carry out appraisals and report to Senior Management on a regular basis on all aspects of the holiday park.

Person Specification

The ideal Candidate will:

- Have experience in running daily administration/services/operation/maintenance management
- Be proven in training developing and motivating a team.
- Strong IT skills

Benefits

- Competitive rates of pay (£25,000 to £30,000 per annum plus discretionary bonus packages available)
- Pension available
- Fantastic team environment
- Accommodation available (if required)

Job Type: Full-time

If you're up to the challenge, please apply today with your CV to jobs@hagansleisure.co.uk - we aim to get back to all applicants as soon as possible. We look forward to hearing from you!