



## **We are currently recruiting for a Housekeeping Team Members @ Beacon Fell View Holiday Park, Longridge, Lancashire, England**

Hagans Leisure Group are delighted to be recruiting for Housekeeping Team Members to join our busy and growing team at Beacon Fell View Holiday Park, Longridge, Lancashire, England. We are looking for people who are unique, upbeat and friendly. People with a passion for detail, exceptional customer service and that want to be part of a team. We are looking for passionate staff to join our experienced teams. Creating a fantastic service is what we do and we require energetic, focused motivated and flexible people to join our teams.

### **Duties**

- Maintaining the day to day cleanliness of the Reception Office, Arcade, Venue, Arcade & Toilets
- Maintaining cleaning records & schedules to the company's standard
- Maintaining cleaning material records, COSHH data sheets associated with cleaning materials used.
- Liaising with cleaning contractors and the reception team during the arrivals / departures process to ensure smooth running of the process
- Checking the cleaning works of the cleaning contractors work to ensure the correct standard is maintained & reporting any deficiencies
- Ensuring sufficient hire items such as linen, irons, cots etc are properly available to supply the hire fleet
- Marinating sufficient stocks of inventory to supply the hire fleet with correct items
- Visiting holiday caravans to carry out customer satisfaction enquiries
- Cleaning units to customers satisfaction
- Monitoring hire fleet stock for carpet cleans, deep cleans, inventory requirements etc
- Engage with customers to ensure they feel welcomed and valued
- Assisting in the event of emergencies and following company policy
- Keeping up to date with onsite and company promotions and activities to assist customers
- Ensuring that good hygiene, housekeeping and cleanliness practices are maintained at all times
- Completing job related training and be involved and contribute to team meetings
- Adhering to Company Policies and procedures and carrying out instructions given by the management team and senior management of the Company

### **Person Specification**

- The ability and desire to work flexible and late shifts
- Good PC understanding/knowledge preferably MS Office based applications
- Present with a professional, outgoing and adaptable demeanour
- Be capable of working in a team environment
- The ability to engage with customers and the public in general
- The ability to work under their own initiative and work under pressure
- Demonstrate a flexible approach to their work and be adaptable to the demands of the business
- A clear understanding of and ability to maintain Company confidentiality at all times

### **Benefits**

- Competitive rate of pay
- Pension available
- Fantastic team environment
- Full training, support and coaching

**Job Type:** Full & Part-time, Seasonal (potential permanent positions available).

**If you're up to the challenge, please apply today with your CV to** -  
**we aim to get back to all applicants as soon as possible. We look forward to hearing from you!**