

Park Rules for Caravan Holiday Homes, Touring Caravans, Motor Homes (RV's), Tents, Visitors

These Park Rules are in place for the effective management of the Park and for the benefit of all who use it. These Rules form part of the Licence agreement that is the contract between you and us for your occupation of a pitch on the Park or for your occupation of a hired apartment, chalet, lodge or caravan on the park. They must be adhered to by both you and your family/guests. It is your responsibility to inform users of your caravan of the Park Rules.

The onus is on the caravan holiday home, touring caravan, motorhome (RV) or tent lead name to acquaint all the occupants and visitors to his/her unit with all the Rules, Regulations and Agreements made.

Expressions:

- 'the company' means Sam Hagan Leisure (UK) Ltd/ Hagans Leisure Ltd
- 'you//your' means the caravan owner and or occupier
- 'we//us//our/' refers to the park owner and/or the manager
- 'the park' means Causeway Coast Holiday Park/ Ryan Bay Caravan Park/ Solway Holiday Village/ Beacon Fell View Holiday Park
- 'the agreement' means the contract between you and us.
- 'unit' means Caravan Holiday Homes, Touring Caravans, Motor Homes (RV's)

1. You agree:

- 1.1. To not do anything that may put the Company in breach of any of the terms of its Site Licence. The Company is bound by the terms of its site licence, issued by the Local Authority. (A copy of the Company's Site Licence can be found and viewed in Reception).
- 1.2. To act in a courteous and considerate manner towards anyone visiting, using or working on the Park, including us, our staff and other customers of ours, users of other accommodation on the Park and guests of ours or our customers.
- 1.3. To supervise children properly, so they are not a nuisance or danger to themselves or others; parents/guardians are at all times responsible for the behaviour of their children and children in their care.
- 1.4. You further agree that you will not:
 - 1.4.1. commit any criminal offence at the Park or undertake any criminal activity
 - 1.4.2. commit any acts of vandalism or nuisance
 - 1.4.3. keep or carry any firearm or any other weapon at the Park including "BB" guns or air weapons
 - 1.4.4. use any unlawful drugs
 - 1.4.5. create any undue noise or disturbance
 - 1.4.6. carry out any trade or business while on the Park.
 - 1.4.7. use fireworks
 - 1.4.8. permit anyone who is to your knowledge on the Sex Offender's Register compiled under the Sex Offenders Act 1997 to use or visit the Park.

2. Quiet Enjoyment of the Park

- 2.1. Quiet hours are from 10.00pm until 7.00am. Please respect your fellow guests and keep noise to an absolute minimum. You are also responsible for the behaviour of your guests. There will be no late-night parties permitted in the caravan holiday homes, touring caravans, motor homes (RV's), tents or any other rented accommodation.
- 2.2. Please note that we use CCTV cameras on our Parks to ensure the safety of all our guests.
- 2.3. In keeping with the general quiet nature of our Parks, we will not allow large gatherings of guests to partake in any social event, e.g. a barbecue or party, unless it has been organised by the Park or permission has been granted by the Park Management.
- 2.4. The tuning of motorcycles or vehicle repairs is prohibited on the park.
- 2.5. We will not tolerate the use of abusive language or threatening behaviour towards members of our staff or other users of the Park. This type of behaviour will result in those responsible being barred immediately from all the facilities and will be refused entry to our Park. When required the owner will be given 14 days' notice to remove their caravan holiday home.
- 2.6. No ball games such as football or cricket are permitted to be played near the caravan holiday homes, touring caravans, motor homes (RV's), tents or any other rented accommodation.
- 2.7. No clothing that may cause offence to another culture is permitted to be worn on the park. Football shirts or football regalia are not permitted to be worn, unless it has been approved by the Park Management.

3. Vehicles

- 3.1. The driver of any vehicle must have a FULL driving licence valid for the type of vehicle driven. Vehicles are only permitted for the purposes of driving to and from your caravan holiday homes, touring caravans, motor homes (RV's), tents or any other rented accommodation.
- 3.2. The speed limit on the Park is 10mph and this must be strictly adhered to at all times.
- 3.3. All vehicles on the Park must conform to the Road Traffic Act and have current tax, MOT and insurance. The provisions of the Highway Code apply to the roads on the Park and must be adhered to.
- 3.4. No unauthorised lorries or other commercial vehicles can be driven in or to be parked within the park. Authorised vehicles to use the allocated car park.
- 3.5. No recreational vehicles can be used on the Park. This includes motorised scooters, electrical or motorised bicycles, go-karts and ATVs.
- 3.6. No vehicle is permitted to drive anywhere on the Park apart from the designated roads. The cost of repairing any damage to park property caused by you, your guests or your children will be recoverable from you.
- 3.7. No mechanical or repair work is to be undertaken on the Park.
- 3.8. Only one vehicle can be parked next to your designated pitch and must be parked on the allocated parking area. Any visitors must park in the designated parking bays.

4. Boats & Trailers

- 4.1. The taking of any boat/trailer into the Park is prohibited except with the specific prior consent of the Company, who shall have discretion on whether to refuse or permit the entry of a boat/trailer within the bounds of the Park. Any boat/trailer which is taken into a Park with the Company's consent shall be parked in accordance with the Company's directions and while in the Park shall not be used for any residential purpose whatsoever. The parking of any boat/trailer, which it is intended to use for commercial purposes, either in the Park or elsewhere, is prohibited.

5. Bicycles, Scooters, Balls, Play Equipment Etc.

- 5.1. Bicycles and scooters and other play equipment should be stored in a caravan storage unit.
- 5.2. Bicycles must be ridden with due care and attention to other guests on the Park. Park Management will ban riders from cycling on the Park if this rule is not adhered to.
- 5.3. We request that parents of children with bicycles ensure the bicycles are ridden in a courteous and responsible manner. Children must be supervised by an adult at all times when using bicycles, scooters, skateboards or other similar items.
- 5.4. Please make sure that bicycles are never left unattended at the roadside and when not in use they are parked sensibly and do not cause an obstruction to other guests or vehicles.
- 5.5. In the interests of safety, bicycles are to only be ridden during the hours of daylight.
- 5.6. Trampolines, swings, slides and other play structures are not permitted to be permanently erected beside caravans.
- 5.7. Ball games are to be played in ball game areas only.
- 5.8. Kites are not permitted in areas near power cables.

6. Health & Safety

- 6.1. You must read any health and safety notices issued or posted within the facilities and comply with their recommendations
- 6.2. You must comply with any reasonable requests made by members of the Park staff in relation to health and safety
- 6.3. Please make yourself aware of the nearest fire point.
- 6.4. It is advised that children are not left alone in caravans.
- 6.5. Please be aware that during periods of inclement weather certain areas of the Park may be slippery because of factors such as ice and mud. We recommend that you always wear appropriate footwear and tread with caution during these times. We also request a torch is carried as some areas of the park could have limited lighting.
- 6.6. All accidents and near misses must be reported to reception (or bar if applicable) and documented in the Park Accident Book/Near-Miss Book.
- 6.7. In the interests of health and safety, we ask that children under the age of 18 are accompanied by an adult at all times. We also ask that children don't congregate in large groups.
- 6.8. Smoking is not permitted in any hired accommodation or within any building within the Holiday Park. A designated smoking area is provided at each Park for smokers

- 7. Parks with Swimming Pools**
- 7.1. A qualified lifeguard may not be on duty at all times.
 - 7.2. The Rules for the swimming pool are displayed at the entrance to the pool and you should familiarise yourself with these prior to using the pool.
 - 7.3. When in the pool area, children aged of 12 years of age or younger must be accompanied by a responsible adult, aged 18 or over, who can swim.
 - 7.4. No running, pushing, diving, dunking or horseplay.
 - 7.5. All glass objects are prohibited on the pool deck.
 - 7.6. No prolonged underwater swimming.
 - 7.7. Enter and exit the pool area through the main doors only.
 - 7.8. Management reserves the right to deny use of the pool to anyone at any time.
 - 7.9. No animals/pets allowed in the pool area.
 - 7.10. All persons using the pool do so at their own risk – the owners and management are not responsible for accidents, deaths or injuries unless arising from the Park's negligence or other breach of duty.
 - 7.11. No flotation devices allowed, except swimming aids.
 - 7.12. No photography, filming is permitted within the swimming pool facility, without Management permission.
- 8. Litter**
- 8.1. All litter must be placed inside the bins provided and not left around them.
 - 8.2. Items such as cardboard boxes must be compressed as much as possible, so they take up less room.
 - 8.3. Only bins provided by the Park may be used.
 - 8.4. Where provided, please use the recycling bins.
 - 8.5. If you find that a bin is overflowing, please report it to the Park Reception.
 - 8.6. Please do not let younger children take litter to the bins as they are sometimes unable to reach the lid.
- 9. Parks with Clubs/Bars**
- 9.1. When the facilities are open for the consumption of alcohol any child under the age of 16 is not permitted on the premises unless they are accompanied by someone 18 years old or over.
 - 9.2. Only food and beverages purchased within the premises may be consumed on the premises.
 - 9.3. During cabaret/show performances we ask that you give the artiste the very best of order and keep all children seated at their tables, NOT playing in front of the stage area where the performance is taking place.
 - 9.4. Persons under the age of 16 years are not allowed to play cash bingo or purchase bingo tickets.
 - 9.5. Children under 12 must be accompanied by a responsible adult (18 years old or over) at kid's club. Kids club is for children between the ages of 4-12. The entertainments teams will endeavour to include any younger children whenever possible only with the guidance and involvement of parents/guardians.
 - 9.6. The management and the staff of the Park have the overall discretion over who is permitted into the facilities and retains the right to refuse admission should any member of the public not adhere to these rules.
 - 9.7. We want everyone to have an enjoyable stay and will not tolerate underage drinking. Therefore, if you are fortunate enough to appear under the age of 25 years, we will ask you to provide identification. The ID you provide must be an official document, such as a driving licence or passport.
 - 9.8. When returning to your caravan from the club we respectfully ask that you consider other guests who may be sleeping/relaxing in their caravans and keep noise levels to an absolute minimum.
 - 9.9. The quoted entertainment may vary due to conditions outside management control and the management therefore reserves the right to amend or cancel accordingly without prior notice.
 - 9.10. In the interests of customer safety, we operate a random search policy. Refusal to take part in a random search will result in entry being refused.
- 10. Dogs and Other Pets**
- 10.1. Well-trained dogs and other pets are allowed only with permission of and by prior arrangement with the management and are only permitted in certain accommodation. We reserve the right to refuse permission on any grounds and in particular to refuse permission for certain breeds (including but not limited to dogs listed under the Dangerous Dogs Act 1991. These are specified as Pit Bull Terrier, Dogo Argentino, Fila Brasileiro and Japanese Tosa. A maximum of two dogs per unit will be considered for permission.
 - 10.2. Dogs must be kept on a lead and must wear a collar and identity tag at ALL times.
 - 10.3. No animals are permitted in hot tubs that are provided with some rented accommodation.
 - 10.4. Except for registered guide and assistance dogs, dogs and other pets are not allowed in some of the park's facilities (including swimming pool areas, restaurants, food serveries) and owners are responsible for the behaviour of their pets at all times. Owners must comply with any Rules, Regulations, by-laws or similar of the Park or other public body in relation to access for dogs to beach areas.
 - 10.5. Permission for any animal may be withdrawn at any time if the pet is a nuisance, and if you are requested to do so by us the pet must be removed from the Park immediately.
 - 10.6. We ask owners to exercise their dogs off the park whenever possible and away from play areas. However, 'accidents' do happen, and we ask the owners to do the reasonable thing and clear up the mess themselves.
 - 10.7. It is not permitted to breed or sell animals from the Park
 - 10.8. Farm animals, for example sheep, goats, pigs, cattle, horses, chickens or ducks will not be permitted to be kept in any caravan holiday homes, touring caravans, motor homes (RV's), tents or on the pitch.
 - 10.9. Any animal housing is not permitted to be built on a decking or within the pitch. Dogs must not be left unleashed and unattended on decking areas.
- 11. Occupancy of Caravan**
- 11.1. Our holiday parks are open for holiday occupation only, between the dates as stipulated below. During the closed season, you may not use your caravan holiday homes, touring caravans, motor homes (RV's) or pitch any tents. During the closed season, you MUST contact reception, to request permission to enter the holiday park.
 - 11.2. Your caravan holiday homes, touring caravans, motor homes (RV's) or tent must not be used as your main residence and, on reasonable notice from us; we will ask you to produce evidence of your main residential address. You must notify us immediately of any change in your residential circumstances. The park cannot be used as a base from which to travel from work and back on a regular basis.
 - 11.3. You are not permitted to have any mail forwarded or sent direct to the Park address or use the Park's address as your main or only address.
 - 11.4. You are not permitted to use your caravan holiday home, touring caravans, motor home (RV), tent or the pitch as a place of business. No advertising, slogans or other similar material can be displayed.
 - 11.5. Your caravan holiday home, touring caravan, motor home (RV) or tent may not be used for sleeping persons greater than the maximum sleeping capacity specified in the agreement or, in the absence of such, recommended by the manufacturer.
 - 11.6. No tent, annexe, lean-to or awning may be erected unless it forms part of the original design of the caravan holiday home, touring caravan or motorhome (RV) and can be easily dismantled and transported.
 - 11.7. You must ensure that you maintain the caravan holiday home, touring caravan or motorhome (RV) and the pitch in a good state of repair keeping them tidy at all times. You are responsible for ensuring that your unit is safe to use at all times. Gas and electrical installations should be checked by a suitably qualified engineer on a regular basis. You should not attempt to carry out such works yourself.
 - 11.8. You must not sub-let your caravan holiday home, touring caravan or motorhome (RV) without our consent in writing. If you make it available for use by family or friends, they must adhere to our 'Terms & Conditions'.
 - 11.9. Please make reception aware of any visitors that may be occupying your caravan when you are not.
- 12. Insurance**
- 12.1. Your caravan holiday home and any seasonal touring caravan or motorhome (RV) along with any accessories must be insured in accordance with the terms of the site licence agreement or in the absence of such terms must be insured to its full value against all usual risks including fire, storm damage and against third party liability in such reasonable sum not being less than 2 million pounds. A copy of your insurance certificate should be provided to us at the Park office each year upon renewal. The Park owner will accept no responsibility for any damage, loss, expense or injury suffered to belongings, or persons, however caused, whilst on the Park.
 - 12.2. We recommend you using one of our partnered insurance companies; however, if you decide to use an independent insurance company there will be a £42 administration charge levied on your account to fully inspect and validate your insurance. All seasonal touring caravans must provide us with a copy of their insurance certificate. (The £42 administration charge is included in the cost of the seasonal touring pitch fee).
 - 12.3. The Company and its staff and agents shall not be liable for the loss, theft or damage of any property whilst they remain on the Holiday Park nor for any injury, accident or mishap to any person in the Park, unless the same be caused or contributed to by any negligence or default on the part of the Company. Customers must ensure that their property and the occupied pitch is secure and fully insured for any unforeseen eventuality. Customers will be responsible and liable for any injury, accident or mishap to another person or property, caused by caravan/structures/items/materials connected to the caravan or pitch.
- 13. Pitch**
- 13.1. Any trees or shrubs may only be planted, or existing trees and shrubs cut down or removed, with the written consent of the park owner. Signs must not be placed anywhere on the caravan holiday home, touring caravan or motorhome (RV), tent or the pitch. The exception being a 'For Sale' sign which may be placed in the front window of your caravan holiday home and must be of a style and design approved by the park owner.

- 13.2.** No fences are permitted to be installed. No structures of any kind may be built on the pitch or onto the caravan holiday home without the written consent of the park owner including decking and skirting. Anything erected without prior written permission will be removed at the caravan holiday home, touring caravan or motorhome (RV) owner's sole expense.
- 13.3.** You are responsible for keeping the area around your caravan holiday home, touring caravan or motorhome (RV) clean and tidy. You must not store items under your unit and objects and personal clutter must not be left on the pitch. Grass cuttings and other garden waste must be collected and disposed of and not placed in dustbins or dumped indiscriminately. If waste around your pitch is considered a health and safety/fire hazard, we will ask you to immediately rectify the situation and if this does not happen we will remove and dispose of such material as we see fit without further notice and with or without your consent.
- 13.4.** If your pitch including any decking, steps etc. is not of an acceptable standard you will be notified in writing stating a suitable timescale to carry out the works required. Any works not carried out after this timescale will be carried out by the Park and you will be charged accordingly.
- 13.5.** The Park Management reserves the right to move the caravan holiday home, touring caravan or motorhome (RV), and/or to move any equipment and/or goods belonging to the owner, if, in Parks opinion, it is necessary for the good management, safety or security of the Park.
- 13.6.** Only aertex-type ground sheets are permitted on grassed areas.
- 13.7.** Windbreaks and clothes/washing lines must be taken down when your unit is not in use.
- 13.8.** Additional Tents or living accommodations (awnings) are not allowed to be placed within/outside your pitch.
- 14. Fees**
- 14.1.** Pitch fees and other service/utility charges will be advised annually by an invoice to each owner. The balance of pitch fees must be arranged by 31st January each year and all other invoices paid when they fall due. Late payment charges of £45 per month will be applied to your account. Failure to pay by the invoice by the due date will result in the unit being disconnected from any water and electricity services.
- 14.2.** There is a charge for disconnection and reconnection of a caravan to/from services.
- 14.3.** There is a charge for cheques returned by our Bank unpaid.
- 14.4.** Failure to pay site fees will eventually result in the caravan being removed from the Park or otherwise disposed of.
- 14.5.** If we cannot contact an owner of a caravan holiday home/tourer after having made reasonable attempts over a period of at least 6 months, we will have no option but to assume the caravan holiday home has been abandoned and to dispose of it, or deal with it, as appropriate.
- 14.6.** On termination of the Licence Agreement by either party, a fee will be applied for the disconnection, de-sitting and reinstatement of the occupied pitch.
- 14.7.** You must notify the company in advance and in writing of any intention to privately sell your caravan holiday home. (please refer to the Licence Agreement, section 6 regarding fees etc.)
- 15. Accommodation and Equipment**
- 15.1.** Your caravan holiday home, touring caravan, motorhome (RV) or tent must be kept in a good state of repair.
- 15.2.** You must ensure that your personnel property including the caravan holiday home, touring caravan, motorhome (RV) or tent is sufficiently anchored down. The company cannot accept responsibility for damage to your caravan holiday home, touring caravan, motorhome (RV), tent or possessions in the unit or on the pitch caused by weather conditions.
- 15.3.** You must not change the exterior colour of your caravan holiday home, touring caravan or motorhome (RV) without our prior consent and you must keep the exterior clean.
- 15.4.** Television aerials must be fixed to the unit only and must be of a type approved by us and must not exceed two feet in height above the unit.
- 15.5.** We reserve the right to enter a caravan holiday home prior to its removal from the pitch/park to carry out a safety inspection or in the event of an emergency where it is not possible to obtain your consent or for any other purpose deemed reasonable at the time by us (for example, for security reasons or to prevent the caravan holiday home/tourer being or becoming a nuisance or a hazard).
- 15.6.** Your caravan holiday home must remain in a state capable of movement at all times. It may not be moved off the pitch, without our prior written consent from Park Management.
- 15.7.** Wooden pallets, pieces of timber, empty gas bottles and/or other materials deemed as rubbish must be disposed of correctly and is not permitted to accumulate with the pitch.
- 15.8.** All caravan holiday home, touring caravan and/or motorhome (RV) must be fitted with a smoke and heat detector, carbon monoxide detector, fire extinguisher and fire blanket; these must be kept serviced, in good working order and checked regularly.
- 15.9.** Any heating or cooking appliances used must comply with the appropriate British Standards in relation to construction, installation and ventilation.
- 15.10.** Any fixed ventilation in your unit must not be obstructed, blocked over or replaced by closable (hit and miss) type vents.
- 15.11.** A spare set of keys for your caravan holiday home or seasonal touring caravan/motorhome (RV) must be left at the park office; this is for emergency purposes and no charge is made. (The Park Management reserves the right to use a master key if required).
- 15.12.** The Park Management reserves the right to restrict the caravan holiday home manufacturer age to specific areas of the Park. Caravan holiday homes that are of an age older than the restriction will be given the opportunity to move to another area of the Park (when available) or a period of at least 4 months to upgrade the caravan holiday home.
- 15.13.** No hot tubs or spas permitted for personal/private use.
- 16. Caravan Decking, Patios and Exterior Alterations/Improvements**
- 16.1.** Alterations or improvements to any pitch are only permitted if the work is authorised by the Park Management and the work is carried out by a contractor approved by the company. This includes decking, patios and all types of structures, masonry work, slabs or any other type of work that will alter the appearance of your unit, its pitch or surrounding area. A list of our approved contractors can be received via the park reception.
- 16.2.** The Park Management reserves the right to designate areas within the park where only plastic materials will be used rather than timber to construct decking, steps etc.
- 16.3.** Fences will not be permitted, unless it is a requirement for health and safety reasons.
- 16.4.** Carports or covered walkways are not permitted.
- 16.5.** You will be notified in writing if any decking, patios and/or exterior structures are not of an acceptable standard. A suitable timescale will be issued to remove or alter. Any works not carried out after this timescale will be carried out by the Park and you will be charged accordingly.
- 17. External Storage Units**
- 17.1.** A shed or a covered storage are permitted between caravan holiday home only if the walls, floors and roof are constructed of non-combustible material and enough space is maintained around each unit as not to prejudice means of escape in case of fire.
- 17.2.** Any shed/storage unit must be made of a non-combustible material. The shed/storage unit is only permitted to be situated at the rear of the caravan (when approved in writing by Head Office). If this is not possible, it is to be located on the same side of your caravan as the door. The maximum footprint dimensions of the shed/storage unit are 2000mm x 1200mm with a maximum height of 2400mm. The roof must consist of a single sloping surface in one direction away from the caravan. No shed/storage unit shall have a window.
- 17.3.** You will be notified in writing if a shed/storage unit is not of an acceptable standard (existing or new). A suitable timescale will be issued to remove the shed/storage unit. Any works not carried out after this timescale will be carried out by the Park and you will be charged accordingly.
- 18. Barbecues and Patio Heaters**
- 18.1.** BBQ's are permitted provided they are continuously attended and are used in an open and safe area. No disposable BBQs are permitted to be used on the grass or put in the refuse areas until they have completely cooled down. BBQs should not be used on any surface that could pose a risk of fire or scorching such as decking, grass or furniture
- 18.2.** Gas and/or open fire Patio heaters are not permitted.
- 19. Electric**
- 19.1.** Electrical equipment in your caravan holiday home, touring caravan, motorhome (RV), tent or other equipment on your pitch must not overload the system. We will provide a 16amp (metered) electric hook up for a caravan holiday home pitch and a 6-amp electric hook up for a touring caravan, motorhome (RV) or tent pitch.
- 19.2.** The use of electric generators are not permitted.
- 19.3.** Charging of electrical vehicles is not permitted.
- 20. Amenities/Facilities**
- 20.1.** We will endeavour to keep open all amenities at the park throughout the period of permitted occupation in accordance with our peak and off peak programs. Please be aware that in the off-peak season some amenities may only be opened weather and demand permitting. It may be necessary from time to time to close some amenities to carry out necessary repairs or maintenance. The company cannot therefore accept any loss because of any closure of those amenities, except where we are deemed to be negligent.
- 20.2.** Public toilets on the park are maintained by the park staff. Your co-operation in ensuring that they are kept to a high standard of cleanliness is requested. Any child under 6 years old should be supervised by an adult when using these facilities.
- 21. Services/Utilities**
- 21.1.** We shall provide to a pitch suitable for the caravan holiday home and maintain gas, water, electricity and sewerage services up to the points specified below:
- 21.1.1.** In the case of gas (if applicable), the emergency shut-off or final stage regulator, whichever is the closer to the caravan holiday home.
- 21.1.2.** In the case of water, the final stop valve
- 21.1.3.** In the case of electricity, the final meter point or its equivalent.
- 21.1.4.** Sewerage services to the pitch and the pitch will be maintained by the park. You are not permitted to carry out any repairs/alterations yourself.
- 21.2.** The company will endeavour to supply all services under the agreement to the caravan holiday home during the period of permitted occupation, unless maintenance and repair of a service is required in which case, we will endeavour to notify you of any likely disruption. No caravan holiday home, touring caravan, motorhome (RV), tent or other equipment may be connected to any of the services without the prior permission of the Park Management. Tampering with electrical junction boxes or fuses is strictly forbidden and will lead to the company removing the caravan holiday home, touring caravan, motorhome (RV), tent or other equipment from the park.
- 21.3.** Waste water must be disposed of into the proper drainage system indicated on the park and not onto the ground. The standpipe must not be used for washing up or the disposal

of household waste and the area around it must be kept clear at all times.

- 21.4.** Regular inspection and maintenance works are carried to services and utilities. This may require shutting off or isolating supplies. The Company will not be liable for any loss or damage due to the service not reconnecting.
- 21.5.** You must not introduce any foreign items into the drainage system including cleaning cloths, nappies, sanitary towels, condoms, cooking fat, engine oil, grease or paint

22. Hosepipes

We understand that there is a need for hosepipes to be used when washing your caravan holiday home, touring caravan or motorhome (RV) and the decking, steps etc. However, we have on numerous occasions discovered that some owners are using hosepipes to wash their cars and leaving them running for a prolonged period, which results in water being unnecessarily wasted. Aside from the cost implications to the Park, more importantly this is also an environmental issue. The Rules on hosepipes are as follows:

- 22.1.** Only one hosepipe per caravan holiday home pitch is permitted.
- 22.2.** To maintain a reasonable water pressure throughout the Park, hosepipes are only permitted to be used from Monday to Thursday (except in an emergency).
- 22.3.** Hosepipes are not permitted on bank holidays – or during any of the school holidays. For example, Easter, summer holidays and school half terms
- 22.4.** You may only use the hosepipe to wash your caravan holiday home, touring caravan or motorhome (RV) and/or the decking, steps.
- 22.5.** Non-return valves must be used on all hosepipes.
- 22.6.** Pressure washers are permitted.
- 22.7.** Flowers/flower beds must be watered using a watering can and not by leaving a hose pipe running.
- 22.8.** No water features permitted.

23. Gas Bottles

- 23.1.** Gas is available from the Park office and should you wish to purchase Gas from us this must be paid for before delivery.
- 23.2.** Gas delivery times vary; please check with your Park Reception for further details.
- 23.3.** The onus is on you to ensure that you have enough gas to last during the times when the Park office is closed.
- 23.4.** Gas Bottles are to be kept upright and secured from falling over, with plenty of ventilation. It is vitally important once you leave your caravan to ensure they are disconnected and turned off. Likewise, all appliances when not in use should be turned off.
- 23.5.** There is a maximum limit of two 47kg gas bottles per caravan.
- 23.6.** No Bulk storage tanks are permitted, unless authorised by Park Management.
- 23.7.** It is strongly advised that all gas bottles must be stored in a steel unit (that is approved by the Park Management).
- 23.8.** Ensure that your gas installation is checked annually by an authorised Gas Safe Registered contractor and a certificate is issued and sent to the Park Reception.
- 23.9.** Gas bottles not purchased from the Park which are not correctly disposed of (e.g. returned to the original supplier or taken to the local refuse site) will incur a charge of £50.00 per bottle.

24. Fire Safety

- 24.1.** It is important you ensure that all the necessary safety requirements are followed. These include precautions as follows:
- 24.1.1.** Ensure that your electrical installation is checked every 3 years by a qualified person and when requested, a certificate is issued and sent to the Park Reception.
- 24.1.2.** Ensure that your electrical appliances are fit for purpose.
- 24.1.3.** Avoid the use of electrical extension leads or 'multi-point' adaptors.
- 24.1.4.** Make sure that smoke/heat detectors are operating correctly and are inspected regularly.
- 24.1.5.** Make sure you have a suitable fire extinguisher/fire blanket and that they are regularly checked and conveniently positioned.
- 24.1.6.** Make sure that no combustible/flammable items are stored either under or near the caravan. Care should be taken with items such as petrol containers and paint.
- 24.1.7.** Arrange furniture/equipment so that doorways are kept clear of obstructions.
- 24.1.8.** Provide torches for use in case of a power cut.
- 24.2.** Make sure that anyone using the caravan knows what to do in case of a fire, e.g. how to raise the alarm, where to assemble, etc.
- 24.3.** You must not tamper with any fire safety equipment installed throughout the Park and its facilities.
- 24.4.** Open fires are not permitted on the park. Caravan holiday home/tourer owners and visitors must ensure that they take every precaution to avoid starting a fire. You must ensure that you and your visitors are acquainted with the position of firefighting equipment and public telephones (if installed) on the park. It is advisable to fit a suitable fire extinguisher in your caravan holiday home/tourer.

25. End of Season/Winter

- 25.1.** Gas, water and electricity connections must be switched off when the caravan holiday home, touring caravan or motorhome (RV) is not occupied. You must ensure that your unit is drained down at the end of each season. The company will not accept responsibility for any loss or damage caused because of your failure to carry out this procedure. Similarly, the company will not accept any responsibility for any damage caused because of a drain down or reconnection of supply – howsoever caused.
- 25.2.** All windows, skylights and doors should be locked securely. Insurance companies recommend that curtains are left open and windows not covered over when caravan holiday homes are left for winter storage; also, any valuable items should be removed from the caravan holiday home or put out of sight.

26. The Countryside Code

- 26.1.** Some of our Parks have uneven terrain, farm animals in fields and other potential hazards. Whilst these features enhance the enjoyment of the area, careless behaviour could result in injury. Follow the Countryside Code at all times. Further information on the Countryside Code can be found at <http://www.nationaltrust.org.uk>

27. General

- 27.1.** Pitch fees and other service/utility charges will be advised annually by an invoice to each owner. The balance of pitch fees must be arranged by 31st January each year and all other invoices must be paid as they fall due. Late payment charges of £45 per month will be applied to account. Failure to pay by the invoice due date will result in the unit being disconnected from any water and electricity services.
- 27.2.** Our Park does not accept responsibility for any loss or damage that may occur to your caravan holiday home, touring caravan, motorhome (RV) or tent, car or associated property whilst on the Park, except where such loss or damage has arisen as a result of our negligence or a breach of our duty to you.
- 27.3.** We will only accept telephone calls for you in an emergency. You must not arrange for your mail to be delivered to the park unless it is with our prior consent.
- 27.4.** The Company reserves the right to alter, amend or add to any or all of these Rules at any time, should it feel it to be necessary or prudent.

Park Opening Dates for Caravan Holiday Homes

Causeway Coast Holiday Park – 1st March 2020 to 14th December 2020
Solway Holiday Village – 1st March 2020 to 6th January 2021
Beacon Fell View Holiday Park - 1st March 2020 to 14th January 2021
Ryan Bay Caravan Park – 1st March 2020 to 10th November 2020

Park Opening Dates for Camping /Touring/Seasonal Touring

Causeway Coast Holiday Park – 1st March 2020 to 10th November 2020
Solway Holiday Village – 1st March 2020 to 11th November 2020
Beacon Fell View Holiday Park - 1st March 2020 to 11th November 2020
Ryan Bay Caravan Park – 1st March 2020 to 31st October 2020*

**In addition, Ryan Bay Caravan Park, 1st January 2020 to 29 February 2020 & 1st November to 31st December 2020 touring caravans shall be permitted as follows:*

- From 12pm on each Friday to 12pm on the following Monday;
- From 12pm on 23rd December 2020 to 12pm 3rd January 2021.