



We are currently recruiting for a Complex Manager @ Solway Holiday Village, Silloth, Cumbria, England

Hagans Leisure Group are delighted to be recruiting for a Complex Manager to join our busy and growing team at Solway holiday Village, Silloth, Cumbria, England. We are looking a person who is unique, upbeat and friendly. A person with a passion for cocktails, great food, exceptional customer service and that want to be part of a team. Creating fantastic products and service is what we do, and we require an energetic, focused motivated and flexible person to join our teams.

Duties

- Managing all aspects of the complex facilities, including entertainment, 2 x bars, food offering.
- Serve customers and guests food and beverages quickly and efficiently whilst maintaining excellent customer service at all times
- Maintaining a clean and presentable front of house environment
- Maintaining a clean and presentable environment in other areas such as cloakrooms and rear of house
- Engaging with customers to ensure they feel welcomed and valued
- Controlling Cash management, stock, profit, department wages.
- Keeping up to date with onsite and company promotions and activities to assist customers
- Ensuring that good hygiene, housekeeping and cleanliness practices are maintained at all times
- Completing job-related training
- Being involved and contribute to team meetings
- Adhering to Company Policies and procedures including licencing laws
- Carrying out instructions given by the senior management of the Company

Person Specification

- The ability and desire to work flexible and late shifts
- A professional and outgoing personality and prepared to engage with customers and the public
- The ability to work under their own initiative, work under pressure and work within a team
- Demonstrate a flexible approach to their work and be adaptable to the demands of the business
- A clear understanding of and ability to maintain Company confidentiality at all times

Experience

- Food hygiene certification.
- Cellar experience.
- Knowledge of licencing laws.
- High standards of personal presentation.
- Good numerical and communication skills.

Advantageous

- Personal Licence

Benefits

- Competitive rate of pay (20-25k dependant on experience and offering)
- Pension available
- Fantastic team environment
- Full training, support and coaching
- On-Park Accommodation available

Job Type: Full-time, Seasonal (potential permanent position available)

**If you're up to the challenge, please apply today with your CV to
we aim to get back to all applicants as soon as possible. We look forward to hearing from
you!**